

#### **Quick Guidance #02 – Untuk Customer**

# **Cara Customer Belanja via Website Ayoostore**

- 1. Sebelum mulai belanja di **Web App Ayoostore**, Customer **memastikan sudah Login**.
- 2. Customer bisa mulai mengeksplorasi fitur-fitur yang ditampilkan di Halaman Utama Web

# App Ayoostore.





langsung memproses belanjanya.

Proceed to checkout.



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	Kenapa Harus AyooStore - Dev? Anda akan mendapatkan banyak keuntungan berbelanja di AyooStore - Dev

Gambar 5: Halaman Shipping Info, untuk menentukan Alamat Pengiriman Customer

- 12. Customer masuk ke **Halaman Shipping Info**. Di halaman ini Customer **klik Add New Address** untuk menambahkan Alamat Pengiriman.
- Alamat bisa ditambahkan lebih dari satu. Untuk kebutuhan barang yang dipesan dikirim ke Alamat yang lainnya.

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Address					×	
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Label	Alamat Rumah	Province	Jawa Barat	$\sim$		
Name	Patricia	City	Kota Bogor	$\sim$		
Phone	+62 085700090999	District	Bogor Barat	~		
Address	Jl. <u>Siliwangi</u> No.123, RT.02/RW.01, <u>Sukasari</u>	Postcode	16142			
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Gambar 6: Pop Up Halaman Form Pengisian Alamat / Address

- 14. Customer diarahkan masuk ke Pop Up HalamanFormulir Pengisian Alamat.
- 15. Jika semua informasi yang dibutuhkan sudah selesai, lalu **klik tombol Save**.

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Gambar 7: Halaman Shipping Info. Penambahan Alamat sudah dilakukan.

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	+ Add New Address
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Gambar 8: Halaman Shipping Info. Alamat yang disimpan bisa lebih dari 1 Alamat.

#### 16. Customer bisa **membuat Alamat Pengiriman lebih dari 1 Alamat**.

## 17. Ini untuk mengakomodir Barang Pesanan dikirimkan ke Alamat yang berbeda-beda.

#### 18. Customer bisa menentukan salah satu Alamat Pengiriman menjadi Alamat Pengiriman Utama, ketika

Alamat tersebut digunakan sangat sering untuk mengirimkan Barang Pesanan.

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	Checkout			WEVOL X Pods Garden Strawberry 5 barang (1.3 kg) Rp 450.000		
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	MEVOL X Pods Garden Strawberry     Surving (1.3 tg)     Rp 450.000			ERECTOR TECES *S.K. Berlaku	1	
	Shipment:         Total:           Courier         ^         Total Harga         Rp 450.000           Total Ongkos Kirim         Rp 7.500			Terms and Conditions		

#### Gambar 9: Halaman Delivery Info (a)

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19. Customer masuk ke **Halaman Delivery Info**. Di halaman ini, Customer perlu **menentukan Courier Shipment-nya**, sesuai

Gambar 10: Halaman Delivery Info (b)

harga yang diinginkan.

20. Jika sudah ditentukan, selanjutnya Customer klik tombol

#### Continue to Payment.

21. Customer masuk ke **Halaman** 

## **Payment / Pembayaran**.

22. Semua pembayaran diarahkan pada Pembayaran dengan

# Metode Virtual Account / Auto

📕 English 🗸

VA00

 $\equiv \, \, \sim$ 

Home

I am shopping for ...

Flash deals

### Payment.

- 23. Customer pilih salah satu Bank.
- 24. Jika ada Kode Kupon bisa

dimasukkan juga. Jika tidak ada tidak masalah.

25. Customer **checklist** 

#### persetujuan.

26. Customer klik tombol Complete

Å 口  $\langle \rangle$ 1. My Cart 2. Shipping info 3. Delivery info 4. Payment Auto Payment Summary Product Total **S**BNI BCA mandırı MEVOL X Pods Garden Strawberry × 5 450.000 VISA mestercord BRIVA Subtotal Rp 450.000 **Total Shipping** Rp 7.500 I agree to the terms and conditions, Return Policy & Privacy Policy Rp 457.500 Total Complete Order ← Return to shop Apply

Blogs

All Brands

#### Gambar 12: Halaman Payment, untuk memproses pembayaran Pesanan

**Order** untuk melanjutkan

prosesnya.

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My Panel

Wishlist

Logout

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& Customer Care

All Stores

All categories

Starlink



Gambar 13 & 14: Halaman Payment Gateway, untuk proses pembayaran menggunakan Virtual Account (VA)

27. Secara otomatis, system akan memproses **Pembayaran dengan metode Virtual Account**.

28. Setelah pembayaran berhasil, system akan menampilkan konfirmasi bahwa Pembayaran Berhasil.



Gambar 15: Halaman Utama Ayoostore, muncul Notifikasi Lonceng bahwa Pesanan berhasil dibayar.



Gambar 16: Halaman Detail Pesanan, statur Pesanan dalam proses Shipping / Pengiriman.

- 29. Ketika proses pembayara n (dengan Virtual Account/VA) sudah berhasil dilakukan oleh Customer, system memunculkan **Notifikasi Lonceng, bahwa Transaksi sudah dibayar**.
- 30. Customer klik Notifikasi tersebut, diarahkan ke Halaman Detail Transaksi, yang mana statusnya adalah Shipping, yaitu Pesanan dalam proses pengiriman oleh Seller/Penjual.
- 31. Sampai di sini, Customer **perlu memonitor aplikasi hingga Barang Pesanan diterima** dengan baik.

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- 32. Dalam waktu tertentu, Barang Pesanan sudah diterima oleh Customer. Oleh karena itu Customer perlu konfirmasi proses Penerimaan Barang secara system.
- 32. Customer membuka halaman Detail Transaksi, kemudian
  scroll ke bawah, lalu klik tombol Terima Pesanan.

Gambar 17 & 18: Halaman Detail Transaksi, ketika Barang pesanan akan diterima



Gambar 19: Halaman Detail Transaksi, ketika Barang Pesanan sudah diterima

Gambar 20: Halaman Utama Ayoostore, Notifikasi Lonceng, pernyataan bahwa Barang Pesanan sudah diterima oleh Customer

- 33. Ketika Customer sudah Menerima Pesanannya, secara otomatis, status Pesanan menjadi Complete/Selesai.
- 34. Dan secara otomatis, system juga memunculkan Notifikasi Lonceng bahwa Pesanan sudah diterima.
- 35. Demikian ulasan mengenai "Cara Belanja di Web App Ayoostore".

EoF.

🗞 Customer Care 🛛 🗘 My Panel Logout

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Vaporize

Notifications

received

Periphera

July 17 2024, 1:58 pm

Order Code:: 172119295527 has been

View All Notifications

Mevol Bar

Shop Now

Gaming Laptop

**Fitur kesehatan** paling canggih.

Satu kali untuk setiap waktu